

“ISO STANDARDS KNOWLEDGE WORKSHOP” REGISTRATION

REGISTRATION FEE includes refreshments on arrival, lunch, afternoon tea, and networking. **All prices include GST.**

- \$450.00 for NZOQ Members**
This offer is also available to **NZIM, NZBEF or NZATD** members
- \$550.00 for Non-members**



Fees have been kept low so that we can gain maximum interaction for attendees from 9 am – 5 pm.

DISCOUNT A 20% discount applies for **three or more registrants** from the same organisation.
CANCELLATION A cancellation fee of 50% applies for all cancellations within one week prior to the event date to meet catering and administration requirements.
SUBSTITUTIONS Substitutions may be made at any time.
PROGRAMME CHANGES NZOQ reserves the right to make changes to the programme at any point up to and including on the day.

“Improving your Business Intelligence through Management Systems”

A Workshop on the new ISO Standards for Quality, Environment, plus Health and Safety

[CLICK HERE TO REGISTER INSTANTLY ONLINE](#) or use the form below:

Please return completed forms to: **membership@nzoq.org.nz**, post PO Box 622, Palmerston North 4440, fax +64 6 351 4408

Name:			
Company:			
Telephone:			
Email:			
Postal address:			
Workshop date:	Dates available on our website www.nzoq.org.nz		
Specific dietary requirements:			
Membership (tick all that apply):	NZOQ <input type="checkbox"/> or NZIM <input type="checkbox"/> NZBEF <input type="checkbox"/> NZATD <input type="checkbox"/>		
P A Y M E N T O P T I O N S			
1) Pay by cheque to NZOQ (Inc), PO Box 622, Palmerston North	Cheque enclosed <input type="checkbox"/>		
2) Pay by credit card	\$	Card type: Visa <input type="checkbox"/>	MasterCard <input type="checkbox"/> CCV:
Cardholder Name:	Signature:		
Card Number:			Expiry Date:
3) Pay by direct credit to account of New Zealand Organisation for Quality (Inc)			
Transfer	\$	Please include a reference to identify the payer.	
Account No.	0	2	- 0 6 3 0 - 0 1 6 7 5 8 5 - 0 0 0

NZOQ is pleased to host this highly-interactive workshop around the new ISO Standards of **Quality** and **Environment**, which commence being introduced later this year. The new **Health and Safety** standard likely to be issued in 2016 has a similar structure.

This is not a "talk fest" and will require attendees to participate in looking at their own business challenges. There are limited places available so that there can be maximum interaction with presenter Tony Stephenson.

Tony will be supported by Mark Simich from IQM. The workshop is based around the latest international thinking and information from our colleagues on the various standards committees and certification bodies.

How will Annex SL help? Can there be a way forward to integration with these new standards?

We will deal with the **Context, Leadership, Risks and Opportunities, Objectives and Organisational Knowledge aspects** as a priority.

Get ready to tackle some of the following topics being presented at this [ISO Standards Knowledge workshop](#):

■ **ISO 9001:2015**

■ Knowledge & Know-how

■ Innovation & Integrated Management Systems

■ **ISO 14001:2015**

■ Best Practice & Results

■ Knowledge & Know-how

■ **ISO 45001:2016**

■ Risk Management

Workshop dates are available on our website www.nzog.org.nz.

Space is limited—early bookings are essential!

9 am – 5 pm

Presenter – **Tony Stephenson** FCQI, Senior Member ASQ, Life Member NZOQ, Member on a number of standards committees, Senior Lead Assessor, Business Mentor, NZOQ Board Member

We are pleased to be supported by **IMAT NZ Ltd** and the **IQM Group Ltd**

Knowledge Workshop on the new ISO standards

“Improving your Business Intelligence through Management Systems”

We do not often have the chance to hear a world renowned high calibre speaker, business mentor and adviser like Tony. He is an experienced Auditor in many disciplines including Engineering, Food, Automotive, Health and Safety and Environment. Tony has some powerful messages for Business Owners and Senior Managers.

The **ISO Standards Knowledge workshop** is appropriate for any size or type of business, even if not certified. We will de-mystify the hype and jargon for you around the new standards and show you how they can be applied in a cost-effective way. This is not a hard sell workshop around certification; it emphasises sound business practices. We hope that auditors will attend and gain Professional Credits from NZOQ. Tony will be supported by Mark Simich who has an Airline career in Quality and Safety management.

Risk management is about addressing process outcomes and Tony will, from a wide industry perspective in many countries, demonstrate very clearly approaches to Risk mitigation throughout a business. *This will not be a seminar on the individual clauses or elements of a Standard.* The workshop will address improving business performance through a series of interactive workshops based on real situations around these standards. The close links with the Environment standard (ISO 14001:2015) and the international Health and Safety standard ISO 45001:2016 will also be emphasised.

Attendees should be in a position to influence their business after the seminar through:

- Demonstrating knowledge of the key new requirements
- Providing guidance and leadership to other staff
- Simplifying their current Management system(s)
- Save money that is currently spent in unnecessary areas of compliance
- Transition easily to the new standards and certification where appropriate

All attendees, having finished the workshop, will have a sound understanding of the interdependent relationships between “quality management” and risk management for Product, Service, Staff, and end user.

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